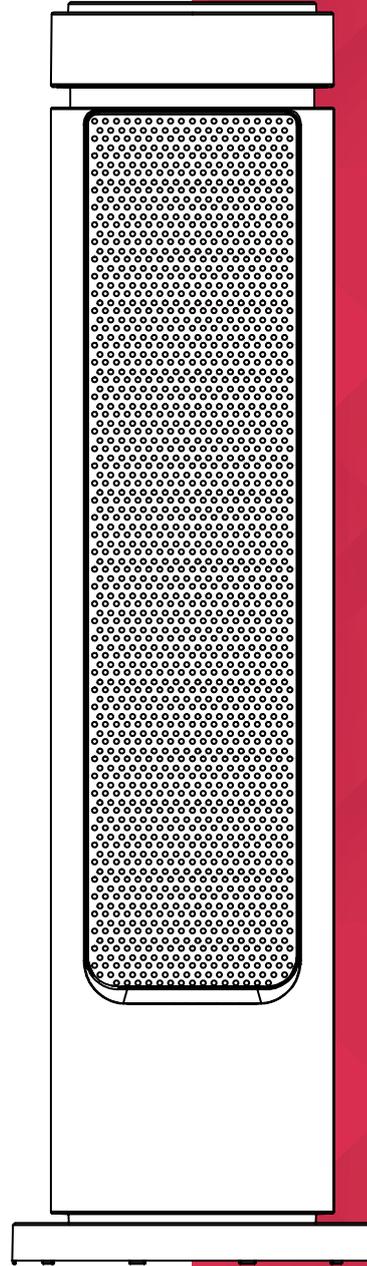




INSTRUCTION MANUAL



2kW DC Ceramic Tower Heater w/ Remote Control

Model: DHCHA20AR

For domestic household use only.



IMPORTANT

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE. **Note also the information presented on the appliance**

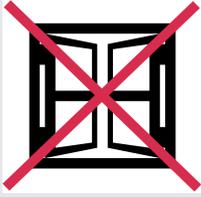
CAUTION: FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE INJURY AND/OR DAMAGE AND MAY INVALIDATE YOUR WARRANTY

Please read the operating instructions carefully before using your product for the first time and keep them in a safe place.

- When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:
- If the appliance is damaged, check with the supplier before installation and operation.
 - Do not use outdoors.
 - Do not use in the immediate surroundings of a bath, shower or a swimming pool.
 - Do not use this heater if it has been dropped.
 - Do not use if there are visible signs of damage to the heater.
 - Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- Do not locate the appliance immediately below a fixed socket outlet or connection box.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use this appliance in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the appliance is accidentally covered or dis-placed.
- In the event of a fault, unplug the appliance.
- Unplug the appliance when not required for long periods.
- This product is only intended for **INDOOR RESIDENTIAL** applications only.
- **DO NOT** cover cord with carpeting, throw rugs, runners, or similar coverings.
- **DO NOT** route cord under furniture or appliances. Take care to position the cord away from traffic areas and where it will not be a tripping hazard.
- This appliance must not be used in a bathroom.
- Although this appliance complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs
- The appliance must be positioned so that the plug is accessible.
- If the supply cord is damaged it must be replaced by the manufacturer or

service agent or a similarly qualified person in order to avoid a hazard.

- Keep the supply cord away from the front of the appliance.
- Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- To reduce the risk of fire, keep textiles, curtains and or flammable material a minimum distance of 1m from the air outlet.
- In order to avoid overheating, **DO NOT COVER** the appliance. Do not place material or garments on the appliance, or obstruct the air circulation around the appliance, for instance by curtains or furniture, as this could cause overheating and a fire risk.
-  This Heater carries the warning symbol indicating that it must not be covered.
- In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.



Exposed to the weather outdoors



Near water



If the power cable wires are frayed or cut



Where small children may be left unattended



If an extension lead may become overloaded



Where the power cable may be damaged



On a slope or uneven surface



Where there is risk of fire or close to a naked flame



Where it may be damaged by chemicals



Where there is a risk of interference by foreign objects



This product is not made for DIY repair



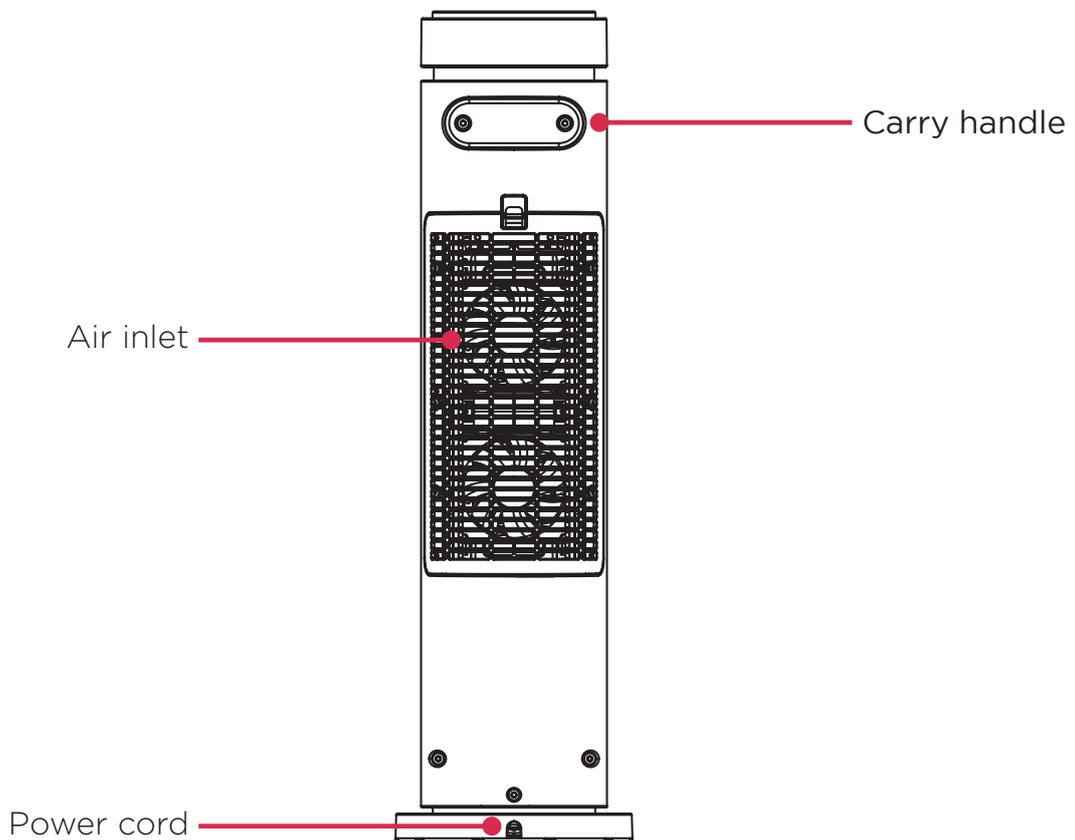
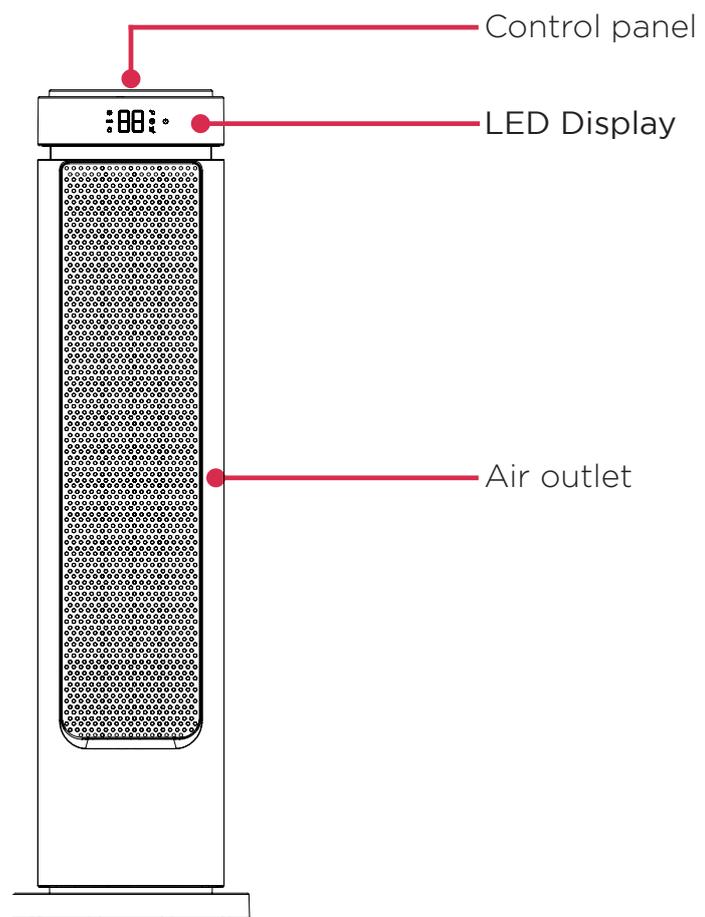
If there is a risk of water falling on the unit

Specifications

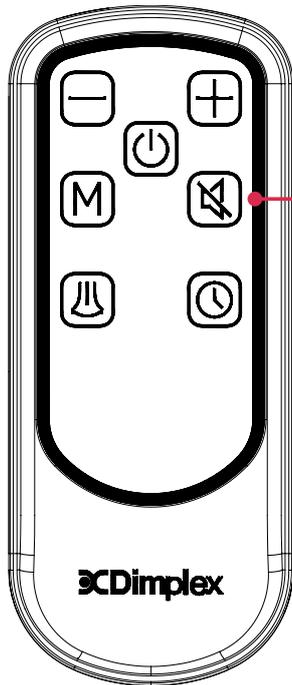
Model no.	DHCHA20AR
Power supply	220-240V ~ 50Hz
Rated power	2000W
Heat settings	3
Thermostat	5-35°C
Remote	Y (2*AAA)
Timer	1-12hrs
Oscillation	Y (70°)
Weight (net)	2.15kg
Dimensions (w x d x h)	172 x 172 x 605mm

For greater precision, please always refer to the rating label placed on the product.

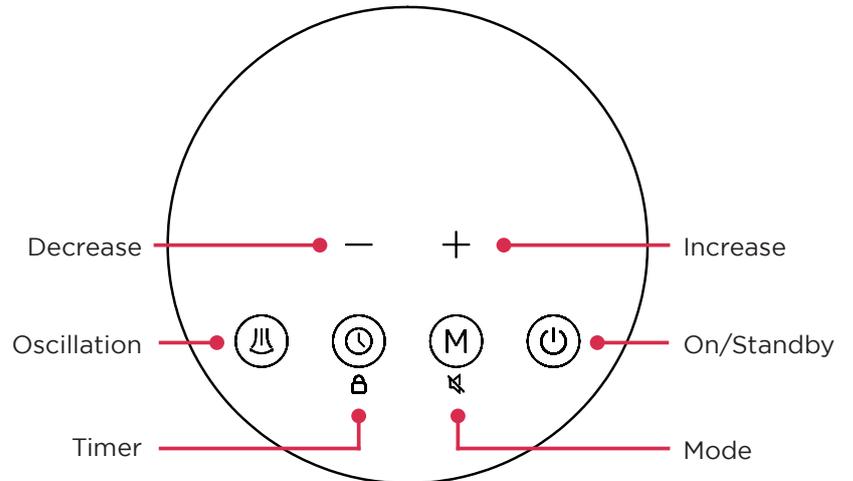
Parts



Control Panel & Remote



Remote



Safety Features

This appliance incorporates a number of safety devices. In addition to the 'Important Safety Advice' section your attention is drawn to the following;

Tilt Switch

The tilt switch will prevent the heater from working if it is accidentally tipped over on its side.

If the fan heater is tipped over while it is hot, disconnect the power and allow it to cool, then stand the fan heater back upright. Reconnect the power - normal operation should be resumed. **TAKE CARE** when standing

Overheat Protection

The heater is fitted with a temperature limiter which will turn OFF the heater should it overheat for any reason. If this occurs please disconnect the heater from the power socket and allow it to cool for at least 30 minutes. The product will return to normal operation after the cause of the overheating has been rectified.

IMPORTANT - OBJECTS OR CLOTHING MUST NOT BE PLACED ON THIS HEATER.

Before using the heater ensure that all warnings and instructions have been read carefully. To begin using the heater simply place the heater on a level surface in an upright position and plug it in to a corresponding power outlet.

1. Unwind the power cord and plug the heater into a power socket.
2. The 'stand-by' button will light up
3. Press the 'stand-by' button on the control panel to power on the heater.
4. Press the 'stand-by' button a second time to turn the heater off

On/Standby

Press the on/standby button while in standby mode to turn on the device. Press again to turn off the product Which will count down for 30 seconds before completely shutting down and returning to standby mode, indicated by a short 'beep' sound.

Timer Function

Press the 'timer' button to enter the timer function. The timer icon will light up. Press the "+ -" keys to set the timer time, which can be set from "00" (no timer) to 12 hours in 1 hour increments.

Oscillation Function

Press the oscillation button while in working mode to enter the left-right oscillation mode. Press again to disable this function.

Child Lock

Hold down the timer button for 3 seconds to enter child lock mode, and hold down for another 3 seconds to exit child lock mode.

Mode

Press the 'mode' button to switch between ECO, Fan Only and Heat modes. Hold for 3 seconds to enter silent mode, and hold for another 3 seconds to exit silent mode (Fan Only will be displayed as "--" in silent mode).

In ECO mode, the temperature range can be controlled from 5 - 35°C

In heating mode, the "+" and "-" buttons can be used to switch between 3 heat settings; H1 (low) H2 (medium) and H3 (high).

Eco Mode

In ECO mode, use the "+" and "-" buttons to control the temperature range from 5-35°C in 1°C increments. After flashing 3 times, the temperature will be set.

When the temperature is set, the heater will work as below.

1. If the set temperature - ambient temperature is $> 2^{\circ}\text{C}$, the heater will work at high power
2. If the set temperature - ambient temperature is $\leq 2^{\circ}\text{C}$, the heater will work at low power
3. If the set temperature - ambient temperature is $= 0^{\circ}\text{C}$, the fan will remain on for 30 seconds to purge the warm air inside the heater before moving to standby until the room temperature delta is at or above 2°C . The unit will then turn on to the 'low power' heat setting. If the set temperature delta is above 4°C , the unit will turn on to the "high power" setting.

Display On/Off

If there are no operations within 3 minutes, the display will enter sleep mode. To exit sleep mode, press any button on the control panel or remote.

Sound On/Off

While in a working state, long press the 'mode' button for 3 seconds or press the mute button on the remote control to turn the operation sounds off. Long press again for 3 seconds to enable the operation sounds again.

Child Lock

While in a working state, long press the 'timer' button for 3 seconds to enable Child Lock. Long press again for 3 seconds to disable the Child Lock.

Memory

Power off and standby both have memory functions to record the last used settings for the heater (heat setting, mode, oscillation etc.).

Automatic Off Function

To disable the "automatic off" function, hold the "+" and "-" keys for 5 seconds while the unit is on. The heater will beep 3 times and the display will show "24/00." To re-enable the automatic off function, hold both the "+" and "-" keys for 5 seconds.

Remote Control

The remote control performs the same settings as the control panel on the unit. Simply follow the same operation instructions mentioned previously.

The remote requires 2 x AAA batteries.

1. Slide open the battery cover on the rear of the remote
2. Insert the batteries into the remote control compartment
3. Close the battery compartment.

Cleaning

Over time, dust can accumulate on the heater which can effect performance. It is recommended to clean the unit at least once a month.

1. Turn the unit OFF and disconnect the appliance from the power supply.
2. Remove any dust build up with a soft brush.
3. Wipe the surface of the unit with a soft damp cloth. Mild detergent can be used for any stubborn marks.

IMPORTANT

The control panel and other parts must not come into contact with water or any other liquids.

Storage

If not using the unit for an extended period of time. After cleaning please:

- Ensure control switch is OFF and remove plug from the power outlet.
- Cover the unit and store it upright in a location where it will not receive direct sunlight. NB- Prolonged exposure to direct sunlight will discolour the unit.

Maintenance

If the unit fails to operate efficiently, is broken or other problems arise, unplug and do not operate. Ask for advice by calling your local after sales service agent or the Customer Care Centre on 1300 556 816 (AU) / 0800 666 2824 (NZ).

Warranty

Please refer to the warranty card in the box for warranty information. For any troubleshooting advice, please contact the relative Customer Care Centre below.

Glen Dimplex Australia Pty Ltd

8 Lakeview Dr,
Scoresby 3179, Victoria
Australia
Ph: 1300 556 816

Glen Dimplex New Zealand Ltd

38 Harris Road, East Tamaki,
Auckland 2013
New Zealand
Ph: 0800 666 2824

Register Your Product

By having your product registered on the **Dimplex** customer portal, your details can be accessed quickly in the event that there is an issue with your product. Make it quick and easy to get the help you need, if you ever need it.



Recycling: Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and well-being.



Customer Care: 1300 556 816
seasonal.support@glendimplex.com.au
www.dimplex.com.au

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