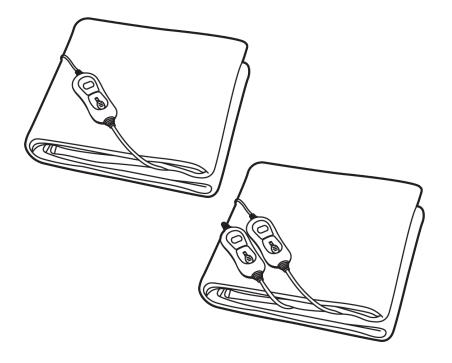
# **Complex**<sup>®</sup>

# INSTRUCTION MANUAL



# **Electric Under Blanket**

Models: DHEBPS, DHEBPKS, DHEBPD, DHEBPQ & DHEBPK

For domestic household use only.



**IMPORTANT** THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE. **Note also the information presented on the appliance** 

## CAUTION: FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE INJURY AND/OR DAMAGE AND MAY INVALIDATE YOUR WARRANTY

Please read the operating instructions carefully before using your electric for the first time and keep them in a safe place.

- Before connecting and switching on the blanket, ensure that the voltage indicated on the rating label corresponds to the mains voltage in your home.
- Do not plug into a powerboard, double adaptor or the like. The power plug must be inserted directly into the wall power socket.
- Read the instructions carefully, in conjunction with the illustrations, before fitting the blanket and using for the first time.
- If the cord of this blanket is damaged, unplug and discontinue use of the product then contact the manufacturer.
- If the supply cord or controller is damaged, it must be completely replaced by a special cord assembly available from the manufacturer or its service agent.
- Check daily that your blanket is flat, fully spread out and secured before switching it on.
- Failure to observe these instructions will result in overheating. This will activate the overheat safeguard system, thus leaving the blanket inoperative.
- Use as an under-blanket only.
- These blankets are not recommended for futons.
- When storing the blanket, allow it to cool down before folding. Fold neatly but not tightly (or rolled) without sharp bends in the heating elements and store where no other heavy objects will be placed upon it.
- The blanket should not be used on an adjustable bed. However, if the blanket is used on an adjustable bed, check that the blanket and cord do not become trapped or rucked, for example, in hinges.
- The Blanket is Not to be used by very young children (0-3 years). Children under the age of three are not to use this appliance due to their inability to react to overheating.
- The Blanket is not to be used by young children over the age of three unless the controls have been pre-set by a parent or guardian, or unless the child has been adequately instructed on how to operate the controls safely.

- This Blanket is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This Blanket must not be used by persons insensitive to heat and other very vulnerable persons who are unable to react to overheating.
- Make sure that the heating area (on any side of the bed) does not fall over the edge of the mattress, that the attachments are adequate and suited to the mattress, and that the instructions are read before using the blanket.
- This blanket is not intended for use by young children or infirm persons without adequate supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Electric Blankets are intended for human use only. Not for animals and pets.
- Do not allow pets or animals to lie or chew on this product or on the electrical cords etc.
- Prolonged application at the highest heat setting can result in skin burns.
- Do not tuck the edges of the blanket in.
- Do not use the blanket rucked (creased) or folded.
- Keep the control away from an open window.
- Keep the controller/s away from external heat sources. i.e. a heater, fire place etc.
- Do not use pins as these may damage the electric wiring.
- Be sure that this blanket is used only on an alternating current supply circuit of the correct voltage. Refer to the rating label for specifications. (Foot end of the blanket)
- The flexible supply cord and switch must, as far as practicable, be kept outside of the bed covers.
- Do not switch the power on if the blanket is wet or in a folded or creased state.
- Switch off at the power outlet and remove the plug from the mains when the blanket is not in use.
- Bed clothes should not be folded back when the blanket is switched on.
- Do not leave heavy objects on the bed, e.g. folded blankets, suitcases etc. when the blanket is switched on as this will trigger the over temperature device and render the Blanket PERMANENTLY inoperable. This may also invalidate the warranty.
- Arrange the blanket so that the elements are not under the pillows and/ or bolsters.
- Do not dry-clean this blanket. Cleaning liquid may have a damaging effect on the insulation covering of the heating element. Follow washing directions located on the blankets rating label. (Foot end of the blanket) and in this Instruction Manual.

**ALWAYS CHECK** your electric blankets before using them every season. Most accidents are caused by misuse or by blankets which are worn and old and have not been checked regularly

- CHECK all cords to ensure they are not frayed or damaged
- If you suspect a problem, **TURN IT OFF** and have the blanket checked by an authorised repairer
- ALWAYS switch off your blanket before going to bed or leaving the house
- **NEVER** place too much bedding on the blanket and leave for a long time as this may cause it to overheat
- **NEVER** fold up an electric blanket into your sofa bed even while off
- Be careful with sharp or pointed objects that could damage the heating element
- During storage, fold the blanket neatly but not tightly.



DO NOT use when folded or creased



DO NOT pierce with needles



Not to be used by very young children (0-3 years)



Exposed to the weather outdoors



Where small children may be left unattended



Near water



If the power cable wires are frayed or cut



If an extension lead may become overloaded



Where the power cable may be damaged





Where there is risk of fire or close to a naked flame



Where there is a risk of interference by foreign objects



This product is not made for DIY repair



Where it may be damaged by chemicals



If there is a risk of water falling on the unit

# Specification

Model no.	DHEBPS	DHEBPKS	DHEBPD	DHEBPQ	DHEBPK
Size	Single	King Single	Double	Queen	King
Power supply	220-240V~, 50/60Hz				
Rated power	1 x 55-60W 2 x (55-60W)				
Heat settings	3				
Safety auto off	8 hours				
Overheat protection	Y				
Cord length	2.3m				
Detachable controls	Υ				
Machine washable	Y				
Material	Non-woven polyester				
Dimensions (cm)	193 x 91	200 x 107	187 x 139	203 x 152	203 x 182
Skirt size (cm)	40				

• For greater precision, please always refer to the rating label placed on the product.

# Connecting the Controller

#### Turn Off Power and Remove the Plug from the Power Source

- To fit the controller simply hold the socket on the blanket with one hand and push the controller plug all the way until it clicks in. There are grooves to guide.
- To remove the controller, hold the corner of the blanket and pull the controller plug directly out. Do not pull the controller cable.
- Do not fold, roll or kink the cable. Allow the cable to hang freely.
- Ensure the cable is not pulled so tight that it bends hard at the blanket connector end.

**NOTE:** Ensure that the electric blanket is sized to suit your mattress i.e. queen sized electric blanket must be used on a queen sized mattress.

Do not use a single bed blanket on a Double, Queen or King size mattress.

The blanket top must not hang over the edges of the mattress.

# Securing your Electric Blanket

**Note:** Your electric blanket must be placed directly onto the mattress. If using a mattress protector, this goes over the electric blanket.

#### IMPORTANT

- Place the blanket onto the mattress with the controller connection/s at the **HEAD END** of the bed.
- **NOTE:** Electric blankets **MUST NOT** be used on top of the user (as with a normal blanket), instead they must be firmly secured to the mattress.
- Fit the side skirts around the edges of the mattress then use the elastic skirt to ensure that the blanket fits snugly around the sides and underneath the mattress.
- Spread the skirt around the mattress edge ensuring even tension and making sure the blanket is placed evenly over the mattress then ensure that the blanket is flat and crease free.

#### FAILURE TO FOLLOW THESE FITTING INSTRUCTIONS MAY TRIGGER THE OVERHEAT PROTECTION SYSTEM AND RENDER THE BLANKET PERMANENTLY INOPERATIVE. THIS MAY INVALIDATE THE WARRANTY.

- Note: Care should also be taken if you are using a continental quilt because heat will build up more quickly than with other bed coverings. A short period may only be needed to reach maximum temperature depending on the insulation density of your quilt. This also applies if using additional bed blankets.
- The electric blanket should not be tucked in at the sides.
- Make your bed in the usual manner.
- After the blanket is secure and fitted correctly, plug the controller(s) into the wall power socket and turn on.
- **NOTE:** Do not plug into a powerboard, double adaptor or the like. The power plug must be inserted directly into the wall power socket.

#### IMPORTANT:DO NOT COVER THE CONTROLLERS AT ANY TIME.

Keep the controller away from external heat sources. i.e. heaters, fireplaces etc.

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# Using the Controller

IMPORTANT: Only use your Electric Blanket with detachable controller Model **SS01A**. Do not use any other controller for this blanket.

#### Heat Settings:

O = Off

- 1/I = Low Heat 35°C (suitable for continuous use)
- 2 / II = Medium Heat 40°C
- 3 / II = High Heat 55°C (For preheating the bed only)
- 1. To select the required heat setting, simple slide the "Temperature Select Knob" up or down to your desired setting.
- 2. The selected setting will be indicated with the number in blue on the display screen.

#### TURN OFF AND UNPLUG THE BLANKET WHEN NOT IN USE.

Keep the controller away from external heat sources. i.e. heater, fireplace etc.

# **Electrical Field Effect**

When using the electric blanket, some people may be susceptible to a tingling sensation when alone or when touching someone else using the blanket.

This "Tingling" feeling is known as an "electric field effect" and is occasionally known to happen across all makes and brands of Blankets. It is caused by the current flowing through the element creating an Electromagnetic Field (EMF). Some people are more susceptible to feeling this EMF tingling sensation than others. This is no cause for concern and is in no way an electric shock.

## Operation

#### Auto Off

This controller is fitted with a 8 hour count down auto OFF timer, which starts to countdown from when your heat setting has been selected, and will switch off after 8 hours.

**Note:** Once a heat setting has been selected and the switch is powered ON, the countdown timer will not be affected by further heat level adjustment.

The timer will only be reset to 8 hours by sliding the control knob to "O" or after being powered OFF and then back ON.

When the controller has timed out, slide the control to the "O" position to reset.

#### Preheat

At normal ambient temperature you should allow at least 15 minutes on heat setting "3" to preheat.

You may get into bed sooner while the bed is still warming up, however **DO NOT** leave the blanket on setting "3" while you are in the bed.

**Note:** A cold room or bed that has not been used for some time may require a greater length of time on the pre-heat.

#### **Overheat Protection**

The blanket is fitted with an overheat protection system. This offers protection against overheating or damage to the elements by disengaging the power to the elements before overheating hazards occur. Disconnect the power supply before there is a risk of overheating.

Should there ever be a problem with the heating element in the blanket, it will automatically cease operation and the blanket will turn off.

The controller has built in protection, so that if the controller overheats, or the heating element is damaged, it will automatically cease operation permanently.

If overheating occurs, the blanket will become permanently damaged and cannot be used again. A replacement will be needed.

# Cleaning & Care

This electric blanket must be washed on the hand wash cycle only (MAX 30°C). Never use hot water as the blanket may shrink and will void your warranty.

Before washing, first disconnect the plug connection and remove the plug from the electric blanket. We recommend that the blanket is washed separately. Ensure the controllers do not get wet at any time.

Use a mild detergent with dosage according to the manufacturer's instructions. Please note that excessive washing will wear out the electric blanket. For this reason, it should only be washed a maximum of 5 times throughout its entire life.

Only use the blanket when it is **completely** dry.

#### **IMPORTANT NEVER SWITCH ON THE BLANKET TO DRY IT!**

#### **Treatment For Localised Soiling**

- The area affected should be sponged gently using a natural wool detergent or mild soap flakes dissolved in lukewarm water (30°C Max), followed by two consecutive spongings using clean, soap-free lukewarm water.
- Lightly compress the treated area between two towels to absorb excess water.
- Do Not Wring or Spin Dry the Blanket.
- Refer to the section "Drying" for drying instructions.
- The connections to the blanket must be kept free of moisture

#### Hand Washing (Recommended)

- Place the Blanket in lukewarm (30°C Max) water (bathtub or large laundry tub is ideal) mixed with either a natural wool detergent or with mild soap flakes.
- Soak the blanket for approximately five minutes, and then gently squeeze the soapy water through.
- Rinse the blanket thoroughly with clean lukewarm water until no more suds are visible and allow water to drain off.
- Refer to the section "Drying" for drying instructions
- With normal use it is recommended that you hand wash your blanket once a year.
- Do not wring or spin dry the blanket.

#### **Machine Washing**

- Place the Blanket in the washing machine with either a natural wool detergent or with mild soap flakes.
- Set your machine to the Hand wash/Delicate/Gentle cycle (without Spin dry) and set the water temperature to warm (30°C Max). Do not wash with HOT water.
- When the cycle has finished, allow water to drain off.
- Refer to the section "Drying" for drying instructions
- Do not wring the blanket. Do not spin dry.

#### Drying

- Spread the blanket out on a clean surface (e.g. a large table) to dry in a shady area.
- Your blanket can also be dried on a clothes line provided the blanket is not creased or folded.
- Ensure pegs are not used on the element areas of the blanket if hanging on the line.
- Note: The blanket must be thoroughly dried including controller sockets before being re-fitted to your bed.
- With normal use it is recommended you hand wash your blanket once a year
- Do Not Wring the Blanket. Do Not Spin Dry.

#### Storage

When storing the blanket, allow it to cool down before folding. Fold neatly (or rolled) but not tightly without sharp bends in the heating elements and store where no other heavy objects will be placed upon it.

Store is a dry place where it cannot be damaged.

## Maintenance

**NOTE:** There are no user serviceable parts in this blanket or controller/s.

If the unit fails to operate efficiently, is broken or other problems arise, unplug and do not operate. Ask for advice by calling your local after sales service agent or the Customer Care Centre on 1300 556 816 (AU) / 0800 666 2824 (NZ).

## Warranty

Please refer to the warranty card in the box for warranty information. For any troubleshooting advice, please contact the relative Customer Care Centre below.

#### Glen Dimplex Australia Pty Ltd

8 Lakeview Drive, Scoresby 3179, Victoria Australia Ph: 1300 556 816

#### **Glen Dimplex New Zealand Ltd**

38 Harris Road, East Tamaki, Auckland 2013 New Zealand Ph: 0800 666 2824



Recycling: Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and well-being.



Customer Care: 1300 556 816 seasonal.support@glendimplex.com.au www.dimplex.com.au

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