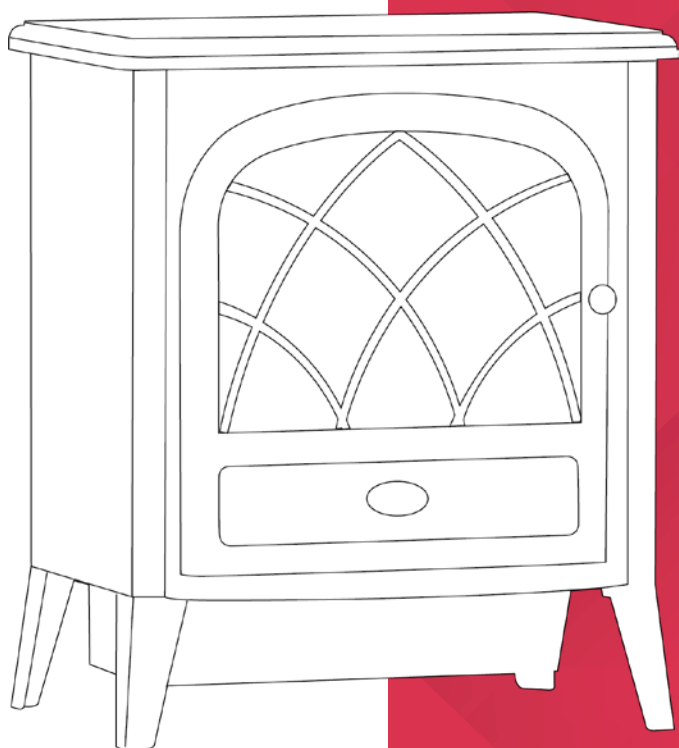




INSTRUCTION MANUAL



Ritz 2kW Optiflame Portable Electric Fire

Model: RITZ20W & RITZ-C

For domestic household use only.



IMPORTANT


THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

CAUTION: FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE INJURY AND/OR DAMAGE AND MAY INVALIDATE YOUR WARRANTY

Please read the operating instructions carefully before using your product for the first time and keep them in a safe place.

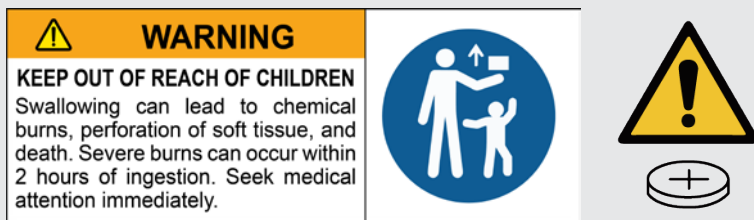
- When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:
- If the appliance is damaged, check with the supplier before installation and operation.
 - Do not use outdoors.
 - Do not use in the immediate surroundings of a bath, shower or a swimming pool.
 - Do not use this heater if it has been dropped.
 - Do not use if there are visible signs of damage to the heater.
 - Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- Do not locate the appliance immediately below a fixed socket outlet or connection box.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use this appliance in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the appliance is accidentally covered or dis-placed.
- In the event of a fault, unplug the appliance.
- Unplug the appliance when not required for long periods.
- This product is only intended for **INDOOR RESIDENTIAL** applications only.
- **DO NOT** cover cord with carpeting, throw rugs, runners, or similar coverings.
- **DO NOT** route cord under furniture or appliances. Take care to position the cord away from traffic areas and where it will not be a tripping hazard.
- This appliance must not be used in a bathroom.
- Although this appliance complies with safety standards, we do not recommend

its use on deep pile carpets or on long hair type of rugs

- The appliance must be positioned so that the plug is accessible.
- If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.
- Keep the supply cord away from the front of the appliance.
- Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- In order to avoid overheating, **DO NOT COVER** the appliance. Do not place material or garments on the appliance, or obstruct the air circulation around the appliance, for instance by curtains or furniture, as this could cause overheating and a fire risk.
-  This Heater carries the warning symbol indicating that it must not be covered.
- In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **CAUTION** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Children shall not turn on/off the appliance.
- Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the appliance.
- Unplug the appliance when not required for long periods.

WARNING: KEEP BATTERIES OUT OF REACH OF CHILDREN

- Swallowing may lead to serious injury in as little as 2 hours or death, due to chemical burns and potential perforation of the oesophagus.
- If you suspect your child has swallowed or inserted a button battery immediately call the 24-hour Poisons Information Centre on 13 11 26 (in Australia) or 0800 764 766 (in New Zealand) for fast, expert advice.
- Examine devices and make sure the battery compartment is correctly secured, e.g. that the screw or other mechanical fastener is tightened. Do not use if the compartment is not secure.
- Dispose of used button batteries immediately and safely. Flat batteries can still be dangerous.



CAUTION: No obvious symptoms

Unfortunately, it is not obvious when a button or coin battery is stuck in a child's oesophagus (food pipe).

There are no specific symptoms associated with this. The child might:

- cough, gag or drool a lot
- appear to have a stomach upset or virus
- be sick
- point to their throat or stomach
- have a pain in their abdomen, chest or throat
- be tired or lethargic
- be quieter or more clingy than usual or otherwise 'not themselves'
- lose their appetite or have a reduced appetite
- not want to eat solid food/be unable to eat solid food

These types of symptoms vary or fluctuate, with the pain increasing and then subsiding.

A specific symptom to button and coin battery ingestion is vomiting fresh (bright red) blood. If the child does this seek immediate help. The lack of clear symptoms is why it is important to be vigilant with 'flat' or spare button or coin batteries in the home and the products that contain them.



Exposed to the weather outdoors



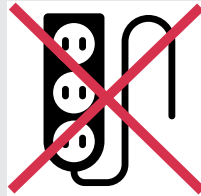
Near water



If the power cable wires are frayed or cut



Where small children may be left unattended



No extension leads or power boards



Where the power cable may be damaged



On a slope or uneven surface



Where there is risk of fire or close to a naked flame



Where it may be damaged by chemicals



Where there is a risk of interference by foreign objects



This product is not made for DIY repair



If there is a risk of water falling on the unit

Specifications

Model no.	RITZ20W	RITZ-C
Colour/Finish	White	Black
Heat Output	2kW	
Heat Settings	2	
Thermostat Control	Y	
Remote Control	Y	
Warranty	2 years	
Dimensions (w x d x h)	510 x 340 x 597	

For greater precision, please always refer to the rating label placed on the product.

Operation

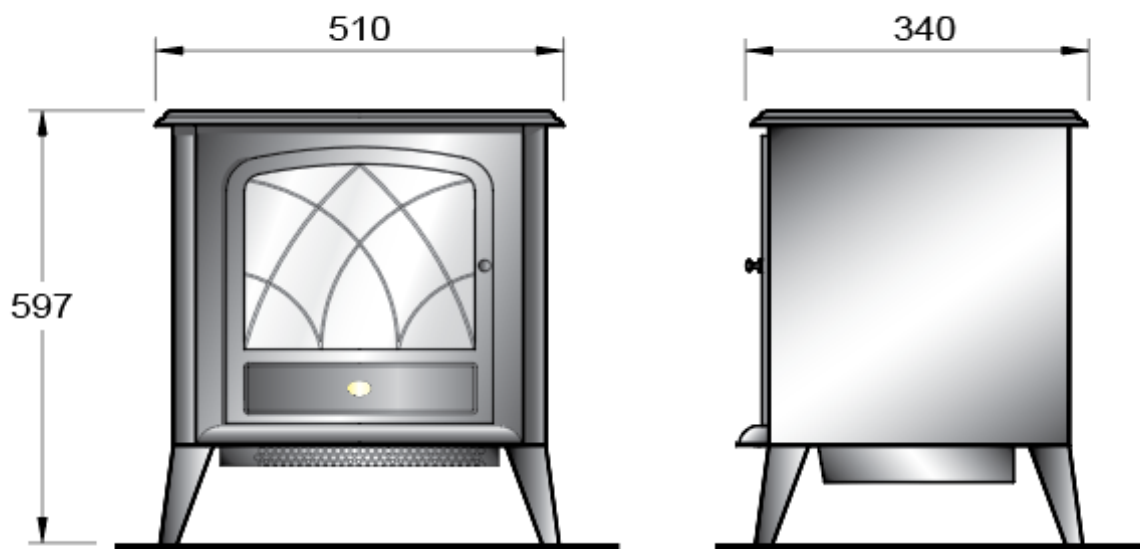
⚠ WARNING: FALLING OR TIPPING APPLIANCES CAN CAUSE INJURY OR DEATH OF YOUNG CHILDREN, PLEASE ENSURE CHILDREN DO NOT CLIMB, HANG OR STAND ON THIS PRODUCT.

Thermal Safety Cut-out

The built-in overheat cut-out switches off the appliance automatically in the event of a fault. If this occurs switch off the appliance or disconnect the mains plug from the socket. After a short cooling down phase, the appliance is ready for use again. If the fault should occur again, see your local dealer.

WARNING: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Setup & Product Dimensions



Setup & Product Dimensions

General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

These models are designed to be free standing and are normally positioned against a wall.

The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires little electricity. A choice of 1kW or 2kW heat output is provided by the fan heater, which is located at the bottom of the unit.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

CAUTION: Except for installation and cleaning described in this manual, an authorized service representative should perform any other servicing.

WARNING - THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

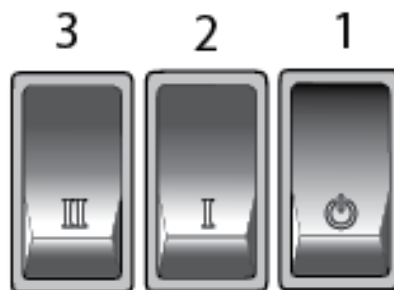
Light Emitting Diode

This fire is fitted with LED (Light Emitting Diode) bulbs in place of traditional incandescent bulbs. These generate the same light levels as traditional bulbs, but use a fraction of the energy consumed. These LED lamps are maintenance free and should not require replacing during the life of the product.

Controls

The switches provide a choice of heat settings, The appliance is in standby mode when the mains lead is plugged in. This is indicated by the red neon behind the flame effect screen. The two selector switches are in the ON position when the side with the markings on (i.e. I, or II) is pushed

1. Selector switch 1 (O) - Controls the electricity supply to the appliance and flame effect. Press for 'ON' & 'Standby'. If both selector switches 2 and 3 are in the OFF position, the product works on flame effect only.
2. Selector Switch 2 (I) - Provides 1kW heat output.
3. Selector Switch 3 (II) - Provides 2kW output with switch 2 also pressed.



Thermostat (T)

In order to maintain a certain room temperature, set the controller to 'max.'. Operate the appliance at full power until the required room temperature is reached. Set back the thermostatic controller until the appliance switches off with an audible "click". This temperature will be kept almost constant by the thermostatic control switching on and off automatically. Please note that the appliance can only be switched on when the thermostat setting is higher then the room temperature.



Remote Control

Remote control

The maximum range of use is ~ 5 metres.

WARNING: It takes time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for correct operation.

1. To activate the remote control remove the battery isolation strip, which is used to ensure your remote control reaches you fully charged.
2. To replace the remote control battery, turn over the remote control, and follow the diagram embossed on the remote control
3. Only use CR2025 size batteries.



To replace the battery:

1. Remove the screw, push down on the battery cover located on the back of the remote control. Slide the battery cover open.
2. Install 1 x 3V CR2025 Lithium battery in the battery holder. The positive (+) side of the battery faces up.
3. Close the battery cover and replace the screw

Discard leaking batteries:

Dispose of batteries in the proper manner according to provincial and local regulations. Any battery may leak electrolyte if mixed with a different battery type, if inserted incorrectly, if all batteries are not replaced at the same time, if disposed on a fire, or if an attempt is made to change a battery not intended to be recharged.

Cleaning

Over time, dust can accumulate which can effect performance. It is recommended to clean the unit at least once a month.

CAUTION: ALWAYS Turn the unit **OFF** and disconnect the appliance from the power supply before undergoing any cleaning and maintenance.

For general cleaning use a soft clean duster – never use abrasive cleaners. The glass viewing screen should be cleaned carefully with a soft cloth.

DO NOT use proprietary glass cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater.

WARNING: do not operate the product without the grille and outer glass in position as this may effect the operation of the heater.

IMPORTANT

The control panel and other parts must not come into contact with water or any other liquids.

Warranty

Please refer to the warranty card in the box for warranty information. For any troubleshooting advice, please contact the relative Customer Care Centre below.

Glen Dimplex Australia Pty Ltd

8 Lakeview Drive,
Scoresby 3179, Victoria
Australia
Ph: 1300 556 816

Glen Dimplex New Zealand Ltd

38 Harris Road, East Tamaki,
Auckland 2013
New Zealand
Ph: 0800 666 2824



Recycling: Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and well-being.



Customer Care: 1300 556 816
customer.care@glendimplex.com.au
www.dimplex.com.au

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RITZ20W, RITZ-C v5